



thirteen  
Managing and building homes

# Future Steps

The Future Steps project is delivered in partnership with Thirteen and offers non-judgmental housing support for women aged 18+ who are at risk of offending in the Stockton, Middlesbrough, Redcar and Hartlepool areas of Teesside.

## What support do we offer?

We offer a range of support including:

- Supporting customers with securing social, supported, or private rented housing.
- Providing holistic support with tenancy set up, sourcing furniture, accessing grants, maximising income, accessing employability services and other specialist support.
- Delivering advice on budgeting and saving, debt management support and benefit reviews.
- Gaining an understanding of tenancy rights and obligations and ensuring individuals are aware of these.
- Developing links with specialist and mainstream services to support access for customers; supporting and advocating for them in accessing these services.
- Brokering relationships with landlords, mediating and advising on the process for accessing and renting private and social housing to bring about a sense of belonging.
- Providing support around digital inclusion, ensuring customers have a valid email address, adequate digital skills, and access to manage claims online.
- Introducing one to one employability support to customers, where appropriate, to include training, volunteering, and accredited courses for when they are ready to progress with their employment journey

## How can I refer a client to Future Steps?

To refer a client to Future Steps, please complete a referral form and contact us using the details below. The client must be female, aged 18+, and at risk of offending.

You can send any referral forms or queries to [emily.bean@awayout.co.uk](mailto:emily.bean@awayout.co.uk) or call us on 07494 744 641 for more information.



LOVE  
HOPE  
FREEDOM